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To: Microsoft ATR
Date: 1/25/02 6:33am
Subject: Microsoft Settlement

As consumer who has basically been forced fed shoddy, virus propagating microsoft products, as I watched all alternative options for an operating system disappear. Let's not forget, that I HAVE TO PAY for the software that continually needs to be updated (at a price) and takes more and more control away from ME, the person who paid for it. I have been playing around with IBM pc's for about 15 years, I know how it works and the programs that SHOULD run on it. I don't need or want MS telling me what I can and can't do with MY computer. I don't need Internet Explorer shoved down my throat.

I am absolutely outraged that MS for the umpteenth is allowed to continue to do business as usual after being found guilty of something. A perfect example is, the only DSL service in my area is MSN, fair enough, I use it. The problem is, I HAVE to use MS products to send and receive email through the MSN domain, no other email programs are allowed to access their mail servers. Hmmm, any other ISP will let you use whatever you'd like. Couple this with I have been WAITING 2 WEEKS for them to delete an email containing a file THEIR product can't download and is clogging my mail box. This is a prime example of unfairly removing any competition, forcing their own products and then ignoring me, THE PAYING CUSTOMER when it doesn't work as advertised.

This huge gift and free ride of a "settlement" isn't going to cut it.

If MS isn't punished appropriately to the vast crimes they have committed (and found guilty of) and will continue commit, I shall be voicing my opinion at the voting booth.

A forced and resentful MS consumer,
Mark Orr